California Public Utilities Commission Consumer Affairs Branch

Energy Industry Consumer Contacts - Total Presented by Company and Category February 2019

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of February 2019, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
554.5		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC204	Clean Power Alliance	-	1	1	-	-	-	-	3	3	-	-	-	-	-	-	1	-	1	-	-	-	5
ELC944	Consolidated Edison Solutions, INC	-	-	-	1		1	-	-		-	-		-	-	-	-	-	-	-	-	-	1
ELC201	East Bay Community Energy	2	1	3	-		•	2	1	3	-	-	•	-	-	-	-	-	-	-	-	•	6
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	1	1	-	-		-	-	-	-	-		-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC200	Monterey Bay Community Energy	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	87	36	123	5	9	14	7	5	12	9	4	13	1	1	2	67	25	92	4	2	6	262
ELC901	Pacificorp	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC212	Pico Rivera Innovative	-	-	-	-		•	-	1	1	-	-	•	-	-	-	-	-	-	-	-	•	1
ELC213	Redwood Coast Energy	1	-	1	-			-	-	-	-	-		-	-	-	-	-	-	-	-	•	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	15	20	35	2	1	3	-	1	-	4	8	12	-	1	1	3	3	6	-	1	-	57
ELC215	Silicon Valley Clean	-	-	-	-	-		-	1	1	-	-		-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	83	46	129	14	11	25	3	2	5	17	23	40	-	1	•	41	17	58	5	-	5	262
GAS904	Southern California Gas Company	26	31	57	4	5	9	-	3	3	4	1	5	1	1	2	15	13	28	1	1	2	106
GAS905	Southwest Gas Corporation	2	4	6	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	7
GAS913	Tiger Natural Gas, Inc.	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
	Total	217	142	359	26	26	52	13	18	31	34	36	70	2	3	5	128	58	186	10	3	13	716

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